



## KnowledgeBlue News Release - FOR IMMEDIATE RELEASE

### openBLUE Shipping Integration Extension for Compiere ERP / CRM Solutions – Integrated FedEx, UPS, DHL Capabilities

**Salt Lake City, Utah – Monday, July 30, 2007**

KnowledgeBlue, a recognized leader in open source business applications and the largest Certified Compiere Partner in North America announced today the availability of the **openBLUE Shipping Integration Pack**. The extended solution is immediately available for all Compiere users and customers worldwide. Brian Schoenbaechler, President Southern Book Company in Atlanta, GA stated "KnowledgeBlue's Shipping Integration Pack provided our organization the ability to improve the effectiveness and efficiency of our enterprise-wide fulfillment operations across multiple States by streamlining the workflow and automating the processes." "The Shipping Integration Pack is a direct response to customer and partner requests and use of the solution will reduce fulfillment administration and improve data integrity", stated Robert Kunz, president and CEO of KnowledgeBlue.

The solution provides fully integrated shipping services with FedEx, UPS, DHL and USPS to receive package and tracking information and print shipping labels directly from the system. Key features include:

- No re-keying of data; saves tracking numbers and package information into Compiere automatically
- Email notifications built in—recipients are automatically alerted with the tracking numbers
- Batch Import and Export capability providing faster response with the 3<sup>rd</sup> party shippers
- Bar code scanning capability providing an improved pick, pack and ship process
- Real-time rate lookups providing immediate pricing and costing information

KnowledgeBlue provides professional services to implement and integrate the solution within existing openBLUE and Compiere system deployments by our professional services consultants. An alternative delivery option is the KnowledgeBlue Extension-as-a-Service offering hosted and delivered from our world-class data center in Salt Lake City, Utah.

openBLUE is a 'Compiere Powered' integrated ERP and CRM solution built on a 'powerful model-driven application platform that provides capabilities to run your business, your way. openBLUE offers multi-organizations, multi-currency, multi-accounting, and multiple languages, delivered in a single, open, integrated, on-demand service. Hundreds of small and medium sized customers rely on openBLUE solutions and services because it lets them quickly and affordably adapt their systems and processes to meet changing market and business challenges.

### **CONTACT:**

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## **ABOUT KnowledgeBlue**

KnowledgeBlue Inc. is a premiere provider, of open source services for emerging, small and medium-sized companies and government agencies. KnowledgeBlue, under their openBLUE™ offering, enables companies to manage all key business processes throughout the enterprise, including accounting/Enterprise Resource Planning (ERP), Customer Relationship Management (CRM), E-commerce, Call Center, Business Intelligence and Document Management. KnowledgeBlue delivers their openBLUE offering through a Software-as-a-Service (SaaS) model, with no hardware or software to procure, and therefore, no up-front capital expenditure. KnowledgeBlue also provides a suite of turn-key business process outsourcing (BPO) services embracing call center, fulfillment, and financial administration allowing organizations the freedom to focus on what they do best, growing their business.

KnowledgeBlue is privately held and headquartered in Salt Lake City, Utah. The company's solutions enable organizations to transform the way that they compete and create value from their business activities. Additional information about KnowledgeBlue's solutions and services can be found at [www.knowledgeblue.com](http://www.knowledgeblue.com)

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