



KnowledgeBlue News Release - FOR IMMEDIATE RELEASE

openBLUE Data Import Service for Compiere ERP / CRM Solution - Improve system implementations; improve reliability and security and decrease cost

Salt Lake City, Utah – Tuesday, September 4, 2007

KnowledgeBlue, a recognized leader in open source business applications, SaaS services, and the largest Compiere Authorized Partner in the World announced today the availability of the **openBLUE Data Import Service**. The service consists of the conversion and import of non-standard data by KnowledgeBlue consultants into the Compiere ERP / CRM application with use of powerful data conversion and import tools. The data import service imports data to Compiere's main reference and transaction entities from XML, fixed length or comma separated files and customized formats. It provides adjustable import parameters, including source data formats for all the fields and destination data formats for the selected fields. This service supports the ability of organizations to decrease the effort and time for the data import process and improve data reliability and security for initial Compiere implementations and subsequent data updates.

The solution is immediately available for all Compiere users worldwide. Steve Reh, vice president of Operations, PerTronix Performance Products in San Diego, CA, stated "Knowledge Blue continues to demonstrate the ability to create value for our organization. Their experienced consultants effectively saved us countless hours by enhancing the import procedures. Using their Bill of Materials Import Tool, we imported over 20,000 Bill of Material records that would have otherwise required many man hours and be subject to human entry error. Using their enhancements to the Price List Management and Importing, we are able to quickly update thousands of prices at a moments notice". "The Data Import Service is a direct response to customer and partner requests to support customer implementation and an example of KnowledgeBlue's continual support and investment in the Compiere application", stated Robert Kunz, president and CEO of KnowledgeBlue.

Customized data conversion and import tools support the following Compiere data points:

- Product Attributes
- Product Price Lists and Price List Information
- Bill of Materials
- Business Partner Locations
- Unit of Measure Conversion Information
- Warehouse Locators
- Product Inventory with Instant Attributes

After loading data into Compiere, results are subjected to verification to establish that data was accurately imported, is complete, supports processes in the new customer system implementation and forestall erroneous data loss.

KnowledgeBlue provides professional services to convert and import data within Compiere system deployments. An alternative delivery option is the Extension-as-a-Service (EaaS) offering hosted and delivered from the KnowledgeBlue world-class data center in Salt Lake City, Utah.

openBLUE is a 'Compiere Powered' integrated ERP and CRM solution built on a 'powerful model-driven application platform that provides capabilities to run your business, your way. openBLUE offers multi-organizations, multi-currency, multi-accounting, and multiple languages, delivered in a single, open, integrated, on-demand service. Hundreds of small and medium sized customers rely on openBLUE

solutions and services because it lets them quickly and affordably adapt their systems and processes to meet changing market and business challenges.

CONTACT

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ABOUT KnowledgeBlue

KnowledgeBlue, a privately held and headquartered in Salt Lake City, Utah is a premiere provider, of open source services for emerging, small and medium-sized companies and government agencies. KnowledgeBlue, under the openBLUE™ brand, enables companies to manage all key business processes throughout the enterprise, including accounting / Enterprise Resource Planning (ERP), Customer Relationship Management (CRM), E-commerce, Call Center, Business Intelligence and Document Management. The Company delivers the openBLUE offering through a Software-as-a-Service (SaaS) model, with no hardware or software to procure, and therefore, no up-front capital expenditure. KnowledgeBlue also provides a suite of turn-key business process outsourcing (BPO) services embracing call center, fulfillment, and financial administration allowing organizations the freedom to focus on what they do best, growing their business.

Note to Editors

Copies of previous KnowledgeBlue press releases and corporate, product and service information are available at the corporate web site – www.knowledgeblue.com

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